



**For Branch Use**

**Application Serial Number :**

Requirement	Yes / No	SIGNATURE OF OFFICIAL
The Account Name tallies with Bankmaster Record		
Signature on Registration Form Verified		
Recommended for Providing Internet Access		
Corporate Details Uploaded		
Corporate ID Generated		
Corporate ID Advised		

**Notes:**

- (a) **Name of Company should appear in the same style and form as it appears in Bankmaster records.**
- (b) **A separate Board resolution/Mandate for using sbbjonline services as per the format enclosed to Terms of Service and a copy of CINB- C4 recording acceptance of Terms of Service must have been received, scrutinized and attached to Account Opening Form.**

**Corporate-ID No**

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**If application is rejected, then please enter reasons for rejection on the application form.**



**For Branch Use**

**Application Serial Number :**

Requirement	Yes/ No	SIGNATURE OF OFFICIAL
The Account Name tallies with Branch Record		
Signature of authorised signatories on Registration Form verified and found correct		
Corporate ID quoted in the application form verified with web interface and confirm that the ID is valid for the Corporate		
Recommended for Providing Access to sbbjonline..		
Internet Access Permitted		
Local Admin's details uploaded		

**Notes:**

- (c) **Name of Corporate should appear in the same style and form, as it is stored in Bankmaster.**
- (d) **Name of the Local Admin must be entered in the web interface strictly as it appears in the Registration Form.**
- (e) **Authorised Signatory means those person(s) who are authorised by a Board Resolution to operate on the account.**
- (f) **A Board resolution for using sbbjonline services has already been obtained while registering Corporate ID and hence a Board Resolution for this application is not necessary.**
- (g) **While uploading data it would be sufficient if one account per customer ID is uploaded.**

**If rejected, then please enter reasons for rejection on the application form.**

**STATE BANK OF BIKANER & JAIPUR**  
**CORPORATE INTERNET BANKING**  
***" Sbbjonline "***  
**TERMS OF SERVICE**

**General**

1. M/S ----- hereinafter called as the company agrees to avail the 'Corporate Internet Banking Service' of State Bank of Bikaner & Jaipur (SBBJ) over Internet Channel. The company do accept such terms, regulations, conditions, stipulations laid down by SBBJ, from time to time, for the purpose.
2. The company agrees to execute from time to time necessary agreement form(s), authority letter(s) and any other related documents for this purpose.
3. SBBJ is hereby authorised by the Company to accept all valid instructions through the 'Corporate Internet Banking' service over electronic medium singly/jointly by using valid Username /Password from the authorised signatories in respect of Company's account(s) as per the operating rules from time to time.
4. The Company agrees to nominate Internet Banking Administrators and other users to manage the service for the Company.
5. SBBJ reserves the right to modify, change, add or cancel any of the services offered through Sbbjonline or the Terms of Service listed in this Document. The changes will be notified to the Users / Company.
6. SBBJ accepts the obligations to maintain the confidentiality, privacy and integrity of the transaction completed on the Sbbjonline Service. Record in respect of the transactions entered through the Sbbjonline Service will be maintained by the SBBJ in accordance with existing practices of SBBJ.

**Operating Environment**

7. SBBJ shall be entitled to use hardware, software and/or such other equipment and modify the same as necessary or appropriate for the provision of the services. The Company may also be required to modify/upgrade its systems to comply with the standards of the payment mechanisms (then in force) and the standards applicable to the various services provided by the SBBJ.
8. The registered User is free to choose a Username and Password of his choice as per the guidelines on the site. However, he is advised to avoid choosing a password that is a dictionary word or is guessable / inferable from personal data

such as name, date of birth, address, telephone number, driving licence / car number etc.

9. The User can access Sbbjonline from anywhere, anytime. However, as a matter of precaution and safety, he should avoid using PCs with public access.
10. In the interest of customer safety the system does not permit retrieval of a lost or forgotten Password. In case the User forgets his Password, he will have to register for a duplicate password and a fresh Password will be issued to him.
11. In case of an unintended termination of a valid session due to break in Internet Connectivity, it is suggested that the User login afresh and verify the status of last requested transaction and ensure that it has been recorded successfully

### **SBBJ's Terms**

12. "Sbbjonline" is a service offered by SBBJ as per the Terms of Service and SBBJ is within its rights to deny access or withdraw access if the Company/User is found to be acting in violation of the terms of service.
13. Transactions originated by the Users are logged and transmitted to SBBJ Branch for fulfillment. The requests take effect from the time these are recorded / registered at the respective branches of SBBJ. The rules, regulations and conventions applicable to the banking transactions in the physical world will be applicable mutatis mutandis for the transactions done through the Sbbjonline service. For the present transaction requests would be processed at the branch during the business hours on the same day or next working day.
14. SBBJ presupposes, and the same is acknowledged by the Company, that log-in using appropriate UserName and Password is a valid session initiated by none other than the User to whom the said UserName and Password belongs. The SBBJ shall rely upon all electronic communications, orders or messages to SBBJ through the internet and SBBJ shall take it for granted that the originator of the communication is the User to whom the User ID/Password has been issued.
15. SBBJ is not bound to enquire as to whether or not the User has been duly authorised to access the Sbbjonline Service on behalf of the Company by an appropriate or competent authority of the Company. Accordingly, a person using the Sbbjonline Service on behalf of the Company shall be presumed by SBBJ to have the authority to have access to the Sbbjonline Service
16. SBBJ's obligation and remedy in the event of interruption to the Services or loss of use and/or access to the Sbbjonline Service, shall include taking all reasonable measures to restore the Sbbjonline Service and/or access thereto as soon as reasonably possible.

17. SBBJ shall not be liable for any direct, indirect or consequential loss or damage sustained by the Company by any direct or indirect use of or reliance on the electronic communication, orders or messages. SBBJ shall also not be liable to Company for any loss or damage caused arising in connection with the Sbbjonline Service and/or this Agreement, on account of interruption or stoppage to the access to and/or use of this Sbbjonline Service arising on account of circumstances not attributable to SBBJ or beyond control of the SBBJ.
18. Without prejudice to any other provision of this Agreement, SBBJ does not warrant to the Company that the Sbbjonline Service will be provided uninterrupted or free from errors or that any identified defect will be corrected; or the Sbbjonline Service shall provide any function not set out or described in any associated documentation provided by the SBBJ.
19. Notwithstanding what is stated in these terms and conditions, the agreement is only between the SBBJ and the Company. Therefore, any executive, officer or employee of the Company shall not have any legal rights or remedies against the Bank or against any executives or employees of SBBJ.
20. Though SBBJ strives to maintain the quality of service, timely delivery and execution of the instructions given by the Company, the same is not guaranteed by SBBJ and SBBJ does not accept any responsibility for not effecting or not completing any transaction entered into on the Sbbjonline Service due to any breakdown in computer hardware or software systems including any break-down of internet services or any delay or default of service providers from whom SBBJ has availed of the services for providing the Sbbjonline Service.
21. SBBJ may for valid reasons refuse to execute any instructions placed by the Company.
22. Notwithstanding anything contained herein, where SBBJ has reason to believe that any transaction/debits or marking of liens, have been fraudulently made (hereinafter referred to as a "suspect transaction"), SBBJ shall be entitled to withhold payment pertaining to such suspect transaction in accordance with regulatory laws relating to Money Laundering etc. If SBBJ determines after due enquiry and investigation that the transaction is a valid transaction and not a suspect transaction, SBBJ shall release such withheld payment.

Provided that SBBJ shall not withhold payment to the Company without sufficient cause, which shall be informed by SBBJ to the Company on the finding of such sufficient cause.

Provided further that if within the period of 6(six) months SBBJ determines after due enquiry and investigation that any suspect transaction is not a valid transaction at all, SBBJ shall reverse the invalid transaction, consequently the Company shall be liable to SBBJ for the resulted outstanding balance, if any.

## **Obligations of the Company**

23. The User must keep the Username and Password strictly confidential and known only to himself. It is a good practice to commit the password to memory rather than write it down somewhere. SBBJ is not be responsible for loss sustained by the Company due to breach of this condition. The User is also cautioned against leaving the computer unattended during a valid session.
24. Should the User notice that any information relating to the Company's account(s) appearing on Sbbjonline is incorrect or discrepant the same should be immediately brought to the notice of the branch (es) of SBBJ by telephone/e-mail or letter.
25. The User will not attempt or permit others to attempt accessing Sbbjonline through any unlawful means.
26. SBBJ has taken care to protect the confidentiality and integrity of customer (Company) data/transaction on Sbbjonline. At the same time this is a joint endeavour of the SBBJ and the Company. SBBJ, therefore, expects the Company to appreciate the risks unique to transacting on the Internet and take precautions, as it may deem fit, in the interests of protecting confidentiality and transactional integrity. It is highly recommended that the advices of the IT department of the Company or an external consultant be sought in this regard. Similarly, for best results it is suggested that the Company's internal processes may be aligned to the procedures prescribed for the system.
27. The User undertakes that if any wrongful use or misuse of the system is noticed by the User or any other person authorised by the Company it shall be the responsibility of the User to bring the same to the notice of SBBJ forthwith and the User shall also co-operate with SBBJ in the event of SBBJ giving any alert about such wrongful use or misuse of the Sbbjonline Service.
28. The User undertakes not to disclose the conditions or any of the transactions made or entered through the Sbbjonline Service.
29. The duties and responsibilities of users are described in the user manual. SBBJ shall not be liable for any loss the corporate may suffer due to acts of omission and commission by the users of the corporate.
30. The Company agrees to pay charges/fees for Sbbjonline services as may be prescribed from time to time.
31. The Company hereby undertakes and agrees to protect SBBJ against all claims and liabilities arising directly or indirectly as a result of any breach or non-performance by any user or any act, neglect or default of the user.

32. Any dispute between Company and the SBBJ with regard to the transactions done through Sbbjonline will be subject to the jurisdiction of the competent Courts where the SBBJ branch maintaining the relative account of the Company is located and will be governed by Indian Laws in force from time to time.

33. By signing the Online Registration Form the Company hereby confirms that the Terms of service herein contained shall constitute the agreement between SBBJ and the Company for the use of the Sbbjonline Service.

34. Authorised signatory confirms that he/they is/are duly authorized by the Company to execute this agreement.

Accepted
Signature Authorised signatory of the company
Place: <span style="float: right;">Date</span>

## Form C5

### Format of Board Resolution to be submitted by the Company alongwith the Corporate Internet Banking Registration Form

Resolved that:

The Company do avail the 'Corporate Internet Banking Service' over Internet Channel with State Bank of Bikaner & Jaipur (SBBJ) at their various Branches and the Company accepts such "Terms of Service" for Corporate Internet Banking laid down by SBBJ from time to time for the purpose.

Resolved further that each of the officials as empowered by the Company to operate the Company's accounts with SBBJ either singly or jointly as the case may be, is hereby authorized to apply for and avail of the 'Corporate Internet Banking' facility offered by SBBJ and do all they have been authorized, electronically, using their user name and password.